



INDOOR CAMERA

Thank you for choosing the Octopus Indoor Camera. Keep an eye on kids, pets, and rooms from anywhere, with live video and alerts to your phone.

SPECIFICATIONS & FEATURES

- Model: SC316-WB4A
- Spec Item: # 17118
- Operating temperature: -10°C—45°C
- Operating humidity: $\leq 95\%$
- Audio: Internal speaker and microphone
- Wi-Fi: IEEE 802.11 b/g/n/ax, 2.4 GHz (compatible with 5 GHz networks)
- Power: 5V DC, 1A
- For indoor use only

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Note: This camera supports microSD cards up to 256 GB (optional, sold separately).

Radio Communication

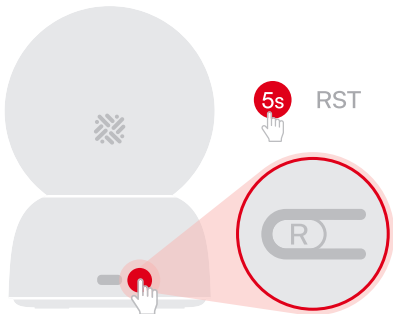
- 2.4 GHz Wi-Fi: 2400—2483.5 MHz, ≤ 20 dBm
- 5 GHz Wi-Fi: 5.150—5.850 GHz, ≤ 20 dBm
- Bluetooth: 2400—2483.5 MHz, ≤ 10 dBm

GETTING STARTED

Note: Before you start, make sure you have your Wi-Fi network name and password available, and a phone running iOS 11 or Android 6.0 or later.

Prepare Your Camera

- Plug your camera into a power source using the included USB-C cable and adaptor.
- **Optional:** Insert a microSD card by tilting the camera head upward to reveal the card slot (see Figure 1).
- Press and hold the Reset button until the camera beeps. The camera is now ready to connect.



Download the App & Create an Account

- Download the Octopus Security app from the App Store or Google Play, or scan the QR code.
- Open the app and tap **Sign Up** to create an account, or tap **Log In** if you're an existing user.
- Enter your region and email address, then enter the verification code to complete your sign-up.

Add Your Camera

- Turn on Bluetooth on your phone, then return to the Octopus Security app and grant it the required permissions.
- The camera should show up automatically as Security Camera. Tap **Add** to continue.
- If the camera doesn't show up, tap **Add Device** or the + sign in the top-right corner.
- Enter your Wi-Fi name and password, then tap **Next**.
- Wait for the camera to connect to the app.
- Once setup has finished, tap the pen icon to rename the camera, or tap **Done**.



DOWNLOAD ON THE
App Store



GET IT ON
Google Play

SUPPORT

Frequently Asked Questions

Q: Can I share my camera with family and friends?

Yes. In the app, tap **Profile** in the bottom-right and select **Home Management** to add or remove users. Anyone you share with will need to download the Octopus Security app and create an account first.

Q: What is the Wi-Fi range?

This depends on your router and any obstructions such as walls or floors. Refer to your router's specifications for its rated range.

Q: How many cameras can I add?

There is no limit within the Octopus Security app. However, your router may have a maximum number of connected devices — check your router's specifications if you experience connection issues.

Q: Why can't I connect to my camera?

- Confirm the camera is in setup mode (indicator light blinking red).
- Double-check that your Wi-Fi password is entered correctly.

Q: What do I do if my device shows as offline in the app?

- Make sure your Wi-Fi network is working and that the network name and password have not changed. If they have, remove the camera from the app and add it again.
- If your network is working but the camera remains offline, your router may have too many connected devices. Try restarting your router.

Q: Can I use a memory card with my camera?

Yes. This camera supports microSD cards up to 256 GB (optional, sold separately).

WARRANTY & SERVICE

12 MONTH LIMITED WARRANTY

Statutory Rights

For Australian consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For New Zealand consumers, our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This warranty is in addition to and does not limit your statutory rights and remedies under New Zealand law.

Warranty Details

The warranty commences on the date of purchase and expires at the end of the 12-month period. If a defect arises due to faulty materials or workmanship during the warranty period, our remedy will depend on the nature of the failure. For failures that do not amount to a major failure, we will repair or replace the product at our discretion, free of charge. For major failures, you are entitled to choose a replacement or a refund. To make a claim, you must provide a proof of purchase showing the date and place of purchase.

Warranty Conditions

- The appliance has not been operated with a damaged plug or cord, and has not been dropped, damaged or exposed to water.
- The product has not been misused, improperly handled, disassembled, modified or repaired by an unauthorised person.
- The product has not been used for trade, professional or hire purposes.

Customer Costs

For valid claims covered under this warranty and applicable consumer protection laws, we will bear or reimburse the reasonable freight costs associated with returning the product. However, if upon inspection the product is found to have user-induced damage or faults not covered by this warranty, you will be responsible for bearing all associated freight and transport costs.

Who is Covered

This voluntary warranty applies only to the original purchaser who purchased the product from an authorised retailer and is not transferable. Proof of purchase is required. However, this does not affect any statutory rights available to a person who receives the product as a gift under the Australian Consumer Law or the New Zealand Consumer Guarantees Act.

What is Not Covered

- Accessories supplied with the product.
- Components subject to normal wear and tear.
- Damage caused by misuse, improper handling, or unauthorised repair.
- Accidental damage.
- Damage caused by use not in accordance with instructions or the rating plate.
- Use of non-genuine Octopus parts or accessories.

How to Make a Warranty Claim

The quickest way to make a claim is to return the product, along with your proof of purchase, to the original place of purchase for a replacement or refund (where applicable). Alternatively, you can contact us directly to make a claim under this warranty:

Australia:

Company Name: ZURU PTY LIMITED.

Business Address: Level 6, 500 Collins Street, Melbourne, VIC 3000, Australia.

Phone Number: 1800 324 892

New Zealand:

Company Name: ZURU NEW ZEALAND LIMITED.

Business Address: Level 4, Building A, 167 Victoria Street West, Auckland Central, Auckland, 1010, New Zealand.

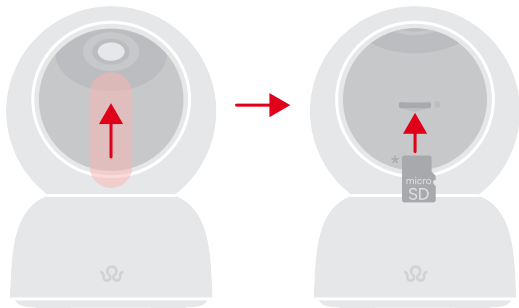
Phone Number: 0800 587 055

Contact Us

hello@octopushome.com



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