

OUTDOOR CAMERA

Thank you for choosing the Octopus Outdoor Camera. Solar-powered and weatherproof, this camera watches over your driveway, yard, or entryways day and night.

SPECIFICATIONS & FEATURES

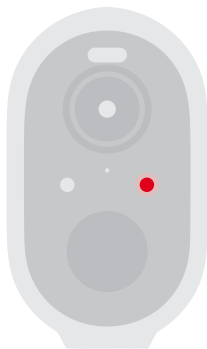
- Model: SC256-WQ5
- Spec Item: # 17116
- Operating temperature: -20°C—50°C
- Charging temperature: 0°C—45°C
- Operating humidity: 10%—95%, non-condensing
- Frequency range: 2.412—2.472 GHz (EU)
- RF max power: ≤ 20 dBm
- Frequency range: 2.412—2.462 GHz (US/CA)
- Power: 5V DC, 1.5A max

*



Note: This camera supports microSD cards up to 256 GB (optional, sold separately).

DEVICE OVERVIEW



Status Indicator

Colour	State	Meaning
●	Blinking	Ready to set up
●	Solid	Abnormal boot
●	Blinking	Wi-Fi connecting
●	Solid	Wi-Fi connection successful
●	Blinking	Upgrading firmware
○	Solid	Charging
○	Off	Fully charged
○	Blinking	Abnormal charging

Note: It is recommended to fully charge the camera before using it for the first time.

Buttons & Controls

Action	Instruction
Power on	Press and hold the button for 2-3 seconds.
Power off	Press the button 3 times within 2 seconds.
Reset	Press and hold the button for 5 seconds.
Wake up	Press the button once (when in sleep mode or after low-battery shutdown).

GETTING STARTED

Note:

- Before you start, make sure you have your Wi-Fi network name and password available, and a phone running iOS 11 or Android 6.0 or later.
- Make sure your router broadcasts a 2.4 GHz network.

Prepare Your Camera

- Open the rubber flap on the underside of the camera, then connect the included USB-C cable to fully charge it (see Figure 1).
- **Optional:** Insert a microSD card in the card slot next to the USB-C port (see Figure 2).
- Press and hold the Reset button (see Figure 3) until the camera plays “Ready to set up.”

Download the App & Create an Account

- Download the Octopus Security app from the App Store or Google Play, or scan the QR code.
- Open the app and tap **Sign Up** to create an account, or tap **Log In** if you’re an existing user.
- Enter your region and email address, then enter the verification code to complete your sign-up.



DOWNLOAD ON THE
App Store



GET IT ON
Google Play

Add Your Camera

- Turn on Bluetooth on your phone, then return to the Octopus Security app and grant it the required permissions.
- The camera should show up automatically as Security Camera. Tap **Add** to continue.
- If the camera doesn't show up, tap **Add Device** or the + sign in the top-right corner.
- Enter your Wi-Fi name and password, then tap **Next**.
- Wait for the camera to connect to the app.
- Once setup has finished, tap the pen icon to rename the camera, or tap **Done**.

INSTALLATION

Choose a Location

- Choose a spot with a clear view of the area you want to monitor.
The recommended mounting height is 2—3 m.
- Make sure the location is within range of your Wi-Fi signal.
- Also keep the solar panel's cable length and sunlight in mind as the panel needs direct sun for most of the day and must stay within cable reach of the camera.

Mount the Camera

- Using the mounting template, drill holes with a 6 mm drill bit. Insert the wall anchors, then screw the mounting bracket to the wall. For soft surfaces such as wood, screw the bracket directly into the surface without pre-drilling.
- Attach the camera to the mounting bracket.
- Adjust the angle, then tighten the adjustment knob to lock the camera in place.

Solar Panel Setup

- Mount the solar panel using the same type of bracket as the camera. Choose a location that gets direct sunlight for most of the day.
- Angle the solar panel up 30° and face it toward the equator — south in the northern hemisphere, north in the southern hemisphere.
- Adjust the angle to capture the most sunlight, then tighten the adjustment knob to lock it in place.
- Open the silicone cover on the underside of the camera and connect the solar panel's USB-C plug to complete the setup.

Note: The solar panel charges the camera between 0°C and 45°C. Below 0°C or above 45°C it will not charge. In these conditions, bring the camera indoors and charge it with a 5V adaptor.

SUPPORT

Frequently Asked Questions

Q: What is the Wi-Fi range?

This depends on your router and any obstructions such as walls or floors. Refer to your router's specifications for its rated range.

Q: How many cameras can I add?

There is no limit within the Octopus Security app. However, your router may have a maximum number of connected devices — check your router's specifications if you experience connection issues.

Q: Why can't I connect to my camera?

- Confirm the camera is in setup mode (indicator light blinking red).
- Make sure you are connected to a 2.4 GHz Wi-Fi network as the camera does not support 5 GHz.
- Double-check that your Wi-Fi password is entered correctly.

Q: What do I do if my device shows as offline in the app?

- Make sure your Wi-Fi network is working and that the network name and password have not changed. If they have, remove the camera from the app and add it again.
- If your network is working but the camera remains offline, your router may have too many connected devices. Try restarting your router.

Q: Why isn't the solar panel charging my camera?

- Make sure the panel gets direct sunlight for most of the day and that its surface is clean.
- The panel only charges between 0°C and 45°C. In very cold or hot conditions, charge the camera indoors with a 5V adaptor.
- Check that the solar panel's USB-C plug is fully connected to the camera.

Q: Can I use a memory card with my camera?

Yes. This camera supports microSD cards up to 256 GB (optional, sold separately).

WARRANTY & SERVICE

12 MONTH LIMITED WARRANTY

Statutory Rights

For Australian consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For New Zealand consumers, our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This warranty is in addition to and does not limit your statutory rights and remedies under New Zealand law.

Warranty Details

The warranty commences on the date of purchase and expires at the end of the 12-month period. If a defect arises due to faulty materials or workmanship during the warranty period, our remedy will depend on the nature of the failure. For failures that do not amount to a major failure, we will repair or replace the product at our discretion, free of charge. For major failures, you are entitled to choose a replacement or a refund. To make a claim, you must provide a proof of purchase showing the date and place of purchase.

Warranty Conditions

- The appliance has not been operated with a damaged plug or cord, and has not been dropped, damaged or exposed to water.
- The product has not been misused, improperly handled, disassembled, modified or repaired by an unauthorised person.
- The product has not been used for trade, professional or hire purposes.

Customer Costs

For valid claims covered under this warranty and applicable consumer protection laws, we will bear or reimburse the reasonable freight costs associated with returning the product. However, if upon inspection the product is found to have user-induced damage or faults not covered by this warranty, you will be responsible for bearing all associated freight and transport costs.

Who is Covered

This voluntary warranty applies only to the original purchaser who purchased the product from an authorised retailer and is not transferable. Proof of purchase is required. However, this does not affect any statutory rights available to a person who receives the product as a gift under the Australian Consumer Law or the New Zealand Consumer Guarantees Act.

What is Not Covered

- Accessories supplied with the product.
- Components subject to normal wear and tear.
- Damage caused by misuse, improper handling, or unauthorised repair.
- Accidental damage.
- Damage caused by use not in accordance with instructions or the rating plate.
- Use of non-genuine Octopus parts or accessories.

How to Make a Warranty Claim

The quickest way to make a claim is to return the product, along with your proof of purchase, to the original place of purchase for a replacement or refund (where applicable).

Alternatively, you can contact us directly to make a claim under this warranty:

Australia:

Company Name: ZURU PTY LIMITED.

Business Address: Level 6, 500 Collins Street, Melbourne, VIC 3000, Australia.

Phone Number: 1800 324 892

New Zealand:

Company Name: ZURU NEW ZEALAND LIMITED.

Business Address: Level 4, Building A, 167 Victoria Street West, Auckland Central, Auckland, 1010, New Zealand.

Phone Number: 0800 587 055

Contact Us

hello@octopushome.com

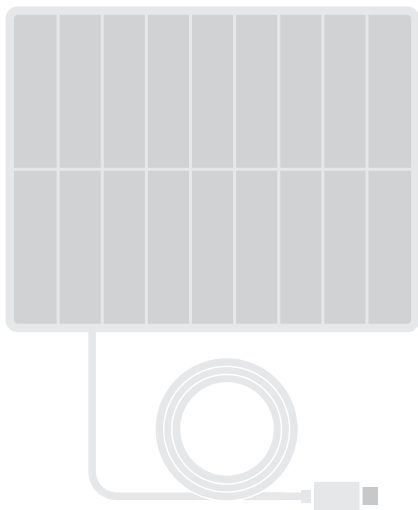
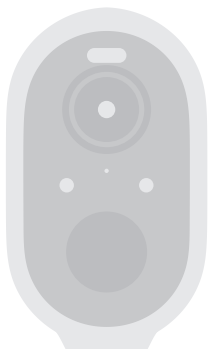
DECLARATION OF CONFORMITY EUROPEAN NOTICE



This product must not be disposed of as normal household waste, in accordance with EU directive for waste electrical and electronic equipment (WEEE- 2012/19/EU). Instead, it should be disposed of by returning it to the point of sale, or to a municipal recycling collection point. The device could be used with a separation distance of 20cm to the human body.

WARNING STATEMENT

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.



X 2



X 2

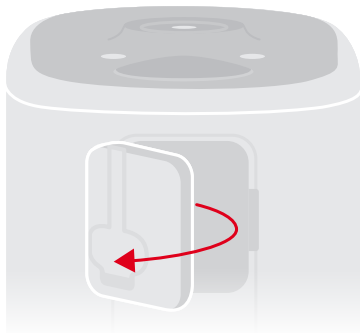


X 6

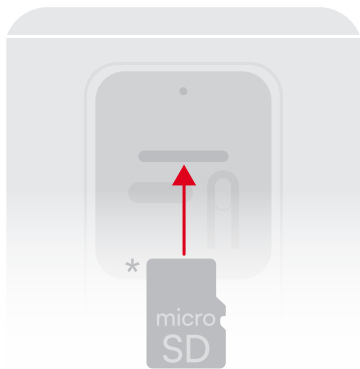


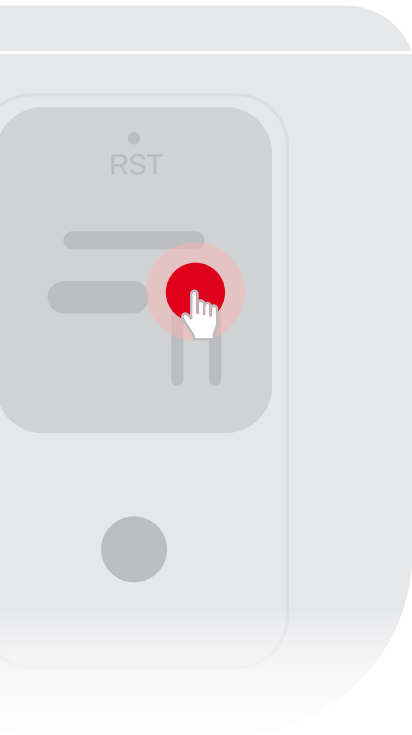
X 6

1



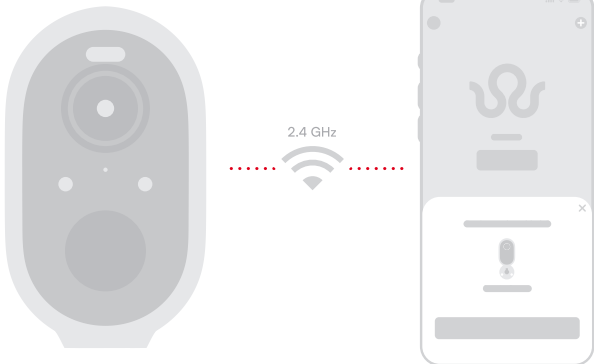
2



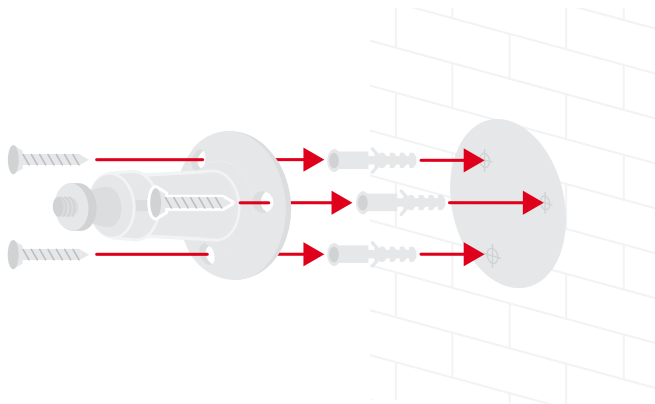




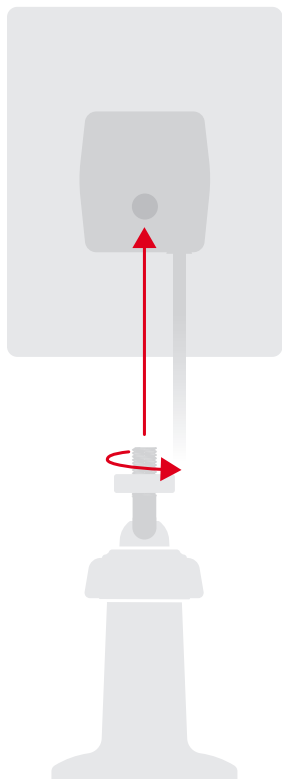
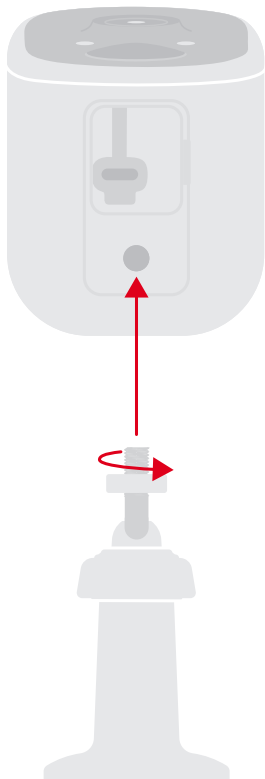
5



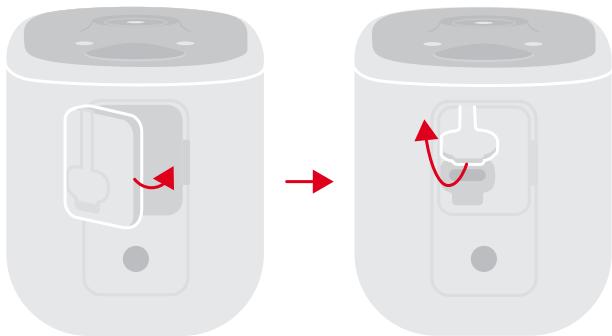
6



7



8



9

