

VIDEO DOORBELL

Thank you for choosing the Octopus Video Doorbell. See, hear, and speak to anyone at your door from your phone, whether you're home or away.

SPECIFICATIONS & FEATURES

- Model: SC162-WCD3A
- Spec Item: # 17117

Doorbell

- Operating temperature: -20°C—50°C
- Charging temperature: 0°C—45°C
- Operating humidity: 10%—95%, non-condensing
- Frequency range: 2.412—2.472 GHz (EU),
RF output power $\leq$ 20 dBm
- Frequency range: 2.412—2.462 GHz (US/CA)
- Power: AC 8-24V ~ 50/60 Hz, 200mA and 5V
DC, 1.5A

Chime

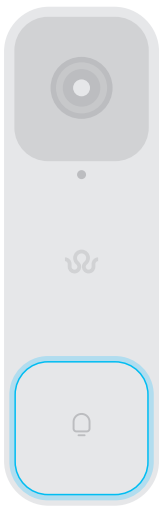
- Operating temperature: -10°C—45°C.
- Operating humidity: <90% at 40°C.
- Communication: RF 433.92 MHz
- Power: 100-240V ~ 50/60 Hz
- Indoor use only; not suitable for bathrooms.

*



Note: This device supports microSD cards up to 128 GB (optional, sold separately).

DEVICE OVERVIEW



Status Indicator

● Slowly blinking	Waiting for network connection
● Quickly blinking	Network connection failed
● Pulsing	Motion detected video call
● Slowly blinking	Updating
● Off	Normal standby
● Always on	Doorbell malfunction
● Always on	Charging
● Off	Charging completed
● Blinking	Charging abnormal

Audio Prompts

Trigger	Prompt
Powered on or reset	Please connect the router.
Call goes unanswered (with messaging on)	Please leave a message after the tone.
Recording starts	Start message.
Recording ends	Message end.
Battery low	Low battery, will shut down soon.

Buttons & Controls

Action	Instruction
Power on	Press and hold the button for 2 seconds.
Power off	Press the button 3 times within 2 seconds.
Reset	Press and hold the button for 5 seconds.

GETTING STARTED

Note:

- Before you start, make sure you have your Wi-Fi network name and password available, and a phone running iOS 11 or Android 6.0 or later.
- Make sure your router broadcasts a 2.4 GHz network.

Prepare Your Doorbell

- Use the included ejector tool to separate the doorbell from the bracket (see Figure 2).
- Open the top rubber flap on the back of the doorbell to see the USB-C port and the Power/Reset button.
- Press and hold the button for 2 seconds to turn it on. The doorbell will play “Device power on. Please connect the router.”
- **Optional:** Insert a microSD card in the card slot next to the USB-C port (see Figure 3).

Download the App & Create an Account

- Download the Octopus Security app from the App Store or Google Play, or scan the QR code.
- Open the app and tap Sign Up to create an account, or tap Log In if you're an existing user.
- Enter your region and email address, then enter the verification code to complete your sign-up.



DOWNLOAD ON THE

App Store



GET IT ON

Google Play

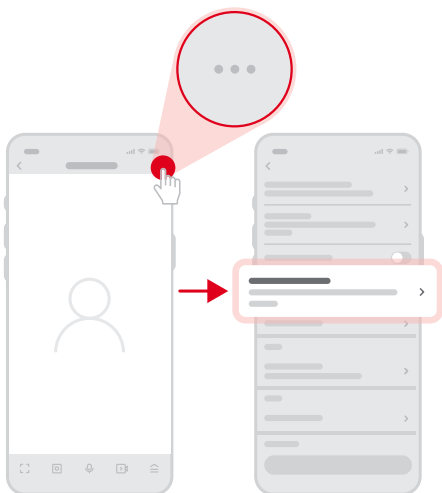
Add Your Doorbell

- Turn on Bluetooth on your phone, then return to the Octopus Security app and grant it the required permissions.
- The doorbell should show up automatically as Security Camera. Tap **Add** to continue.
- If the doorbell doesn't show up, tap **Add Device** or the + sign in the top-right corner.
- Enter your Wi-Fi name and password, then tap **Next**.
- Wait for the doorbell to connect to the app.
- Once setup has finished, tap the pen icon to rename the doorbell, or tap **Done**.

Connect the Chime

Note: The chime needs to be connected to a USB-A power source to function.

- In the app, open the doorbell settings and tap **Chime Settings**.
- Tap **Connecting the Chime**, then **Connect**.
- Follow the on-screen prompts.
- Press the doorbell button to pair it with the chime.
- Confirm the connection status.



INSTALLATION

Choose a Location

Take the doorbell to your front door and check the live view in the app to find a spot with the field of view you want. Consider the following:

- Check whether you can reuse existing holes and anchors on the wall or door frame.
- If mounting near a side wall, make sure the wall isn't in the field of view — otherwise IR light will reflect off it and blur night vision.
- If drilling new holes, the recommended mounting height is 1.2 m from the ground.
- To use package detection, place packages about 0.5 m from the wall.

Mount the Doorbell

Screws and anchors: use two mounting screws to fix the bracket to the wall (one spare included).

For concrete, stucco, or brick, push a wall anchor into each drilled hole first (three supplied, one spare).

To mount without drilling, use the included 3M tape:

- Peel the backing from one side of the tape and stick it to the bracket.
- Peel the backing from the other side and press the bracket onto the wall.
- Fit the doorbell onto the bracket: line up the bottom, push up, and snap the top into place.

SUPPORT

Frequently Asked Questions

Q: The app can't find my doorbell.

Power on the doorbell, turn on Bluetooth on your phone, and grant the Octopus Security app the required permissions.

Q: The doorbell won't connect to Wi-Fi.

Check that your Wi-Fi signal is strong enough. The doorbell supports 2.4 GHz Wi-Fi only, not 5 GHz. Make sure your Wi-Fi password is correct and doesn't contain special symbols.

Q: The device list shows the doorbell as offline.

Make sure the Wi-Fi connection is working. If the doorbell is connected but still shows offline, check the strength of the wireless signal.

Q: My phone isn't receiving doorbell notifications.

Check that motion detection and alarm settings are turned on in the app, then check the app's notification permissions on your phone.

Q: I've reset my doorbell and can't reconnect to it.

Remove the doorbell from the app first, then reset it. Resetting before removing it from the app can cause connection issues.

Q: Can I use a memory card with my doorbell?

Yes. The Video Doorbell supports microSD cards up to 128 GB (optional, sold separately).

WARRANTY & SERVICE

12 MONTH LIMITED WARRANTY

Statutory Rights

For Australian consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For New Zealand consumers, our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This warranty is in addition to and does not limit your statutory rights and remedies under New Zealand law.

Warranty Details

The warranty commences on the date of purchase and expires at the end of the 12-month period. If a defect arises due to faulty materials or workmanship during the warranty period, our remedy will depend on the nature of the failure. For failures that do not amount to a major failure, we will repair or replace the product at our discretion, free of charge.

For major failures, you are entitled to choose a replacement or a refund. To make a claim, you must provide a proof of purchase showing the date and place of purchase.

Warranty Conditions

- The appliance has not been operated with a damaged plug or cord, and has not been dropped, damaged or exposed to water.
- The product has not been misused, improperly handled, disassembled, modified or repaired by an unauthorised person.
- The product has not been used for trade, professional or hire purposes.

Customer Costs

For valid claims covered under this warranty and applicable consumer protection laws, we will bear or reimburse the reasonable freight costs associated with returning the product. However, if upon inspection the product is found to have user-induced damage or faults not covered by this warranty, you will be responsible for bearing all associated freight and transport costs.

Who is Covered

This voluntary warranty applies only to the original purchaser who purchased the product from an authorised retailer and is not transferable. Proof of purchase is required. However, this does not affect any statutory rights available to a person who receives the product as a gift under the Australian Consumer Law or the New Zealand Consumer Guarantees Act.

What is Not Covered

- Accessories supplied with the product.
- Components subject to normal wear and tear.
- Damage caused by misuse, improper handling, or unauthorised repair.
- Accidental damage.
- Damage caused by use not in accordance with instructions or the rating plate.
- Use of non-genuine Octopus parts or accessories.

How to Make a Warranty Claim

The quickest way to make a claim is to return the product, along with your proof of purchase, to the original place of purchase for a replacement or refund (where applicable).

Alternatively, you can contact us directly to make a claim under this warranty:

Australia:

Company Name: ZURU PTY LIMITED.

Business Address: Level 6, 500 Collins Street,
Melbourne, VIC 3000, Australia.

Phone Number: 1800 324 892

New Zealand:

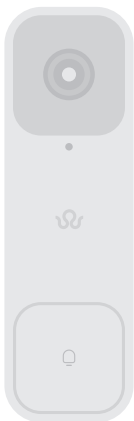
Company Name: ZURU NEW ZEALAND LIMITED.

Business Address: Level 4, Building A, 167 Victoria
Street West, Auckland Central, Auckland, 1010,
New Zealand.

Phone Number: 0800 587 055

Contact Us

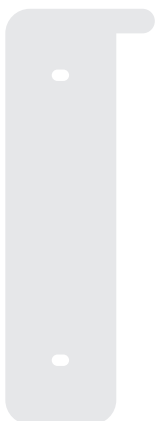
hello@octopushome.com



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X 3



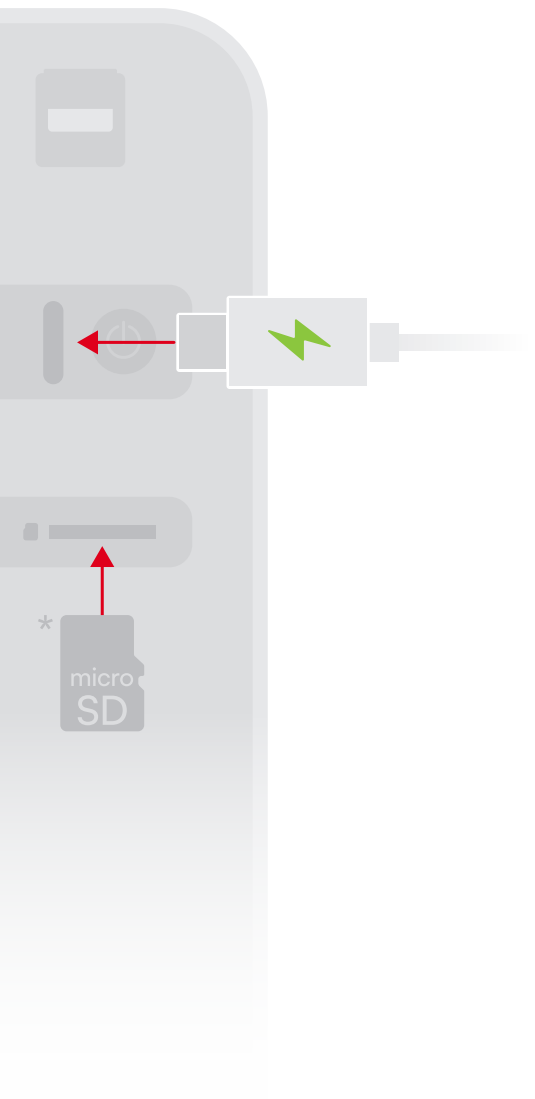
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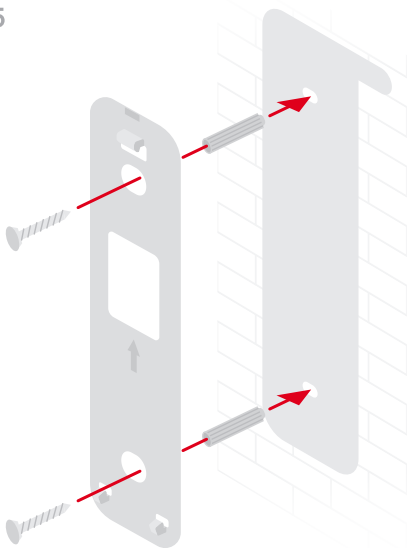
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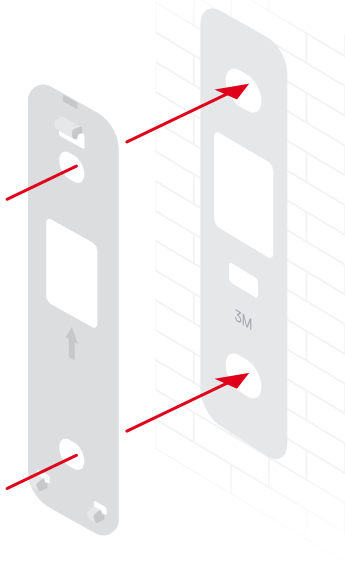


RST

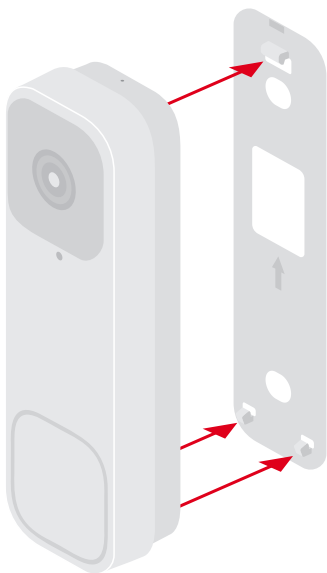
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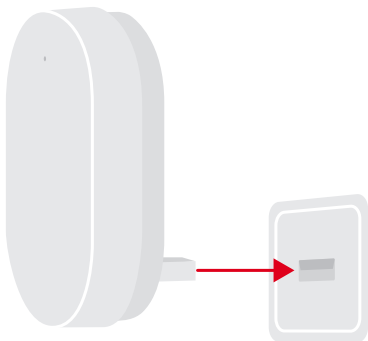
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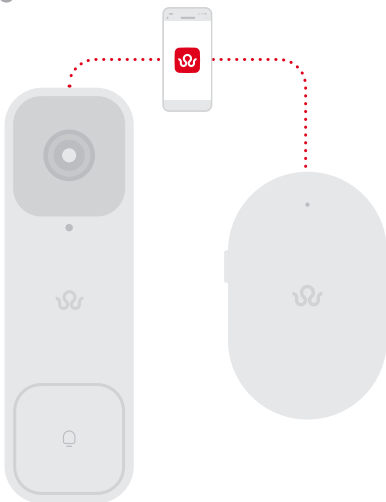
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OR



